



TERMS and CONDITIONS

About Us

Rand Aid is a registered non-profit organisation that provides hope and enables people to shape their purpose in life.

We strongly believe in the value of a community: where each and every one of our services has a character and a spirit of people caring for and about each other. Therefore we encourage residents' responsibility for and participation in communal life. Yet, we will grant you the space to exercise your own choices and take responsibility for your own life. When we are there for your care and treatment, we will respect your wishes as far as reasonably possible.

To promote the sense of community, our services and facilities are comprehensive. We offer 24-hour security, nursing care, garden and domestic services, physiotherapy and podiatry amongst others. Our facilities include hairdressing salons, community centers, interdenominational chapels, halls, libraries, superettes and swimming pools. We also run an e-media centre where residents can send and receive emails at minimal cost. Every effort is made to ensure that residents' needs are met.

To enable us to meet our objectives, we employ a team of professional and support staff committed to the well-being of their fellow human beings. Our team is varied and includes professional nurses, social workers, sessional doctors and psychologists, chartered accountants, artisans responsible for maintenance, food service personnel, grounds staff, laundry operators, housekeepers as well as receptionists, clerks, drivers and security personnel. The commitment of our staff is evidenced by the low turnover rate and the job satisfaction experienced. The continued development of our staff is important and our Human Resource department implements training programmes to foster growth and learning for all.

Rand Aid has Section 18A status in terms of the Income Tax Act which means that every rand donated to us is tax deductible in the hands of the donor.

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We are committed to protecting your privacy. This privacy policy applies to all the web pages related to the Website.



All the information gathered in the online forms on the Website is used to personally identify users that subscribe to this service. The information will not be used for anything other than that which is stated in the Terms and Conditions of use for this service. None of the information will be sold or made available to anyone.

The Website may collect certain information about your visit, such as the name of the Internet service provider and the Internet Protocol (IP) address through which you access the Internet; the date and time you access the Website; the pages that you access while at the Website and the Internet address of the Website from which you linked directly to our Website. This information is used to help improve the Website, analyze trends and administer the Website.

We may need to change this policy from time to time in order to address new issues and reflect changes on our Website. We will post those changes here so that you will always know what information we gather, how we might use that information and whether we will disclose that information to anyone. Please refer back to this policy regularly. If you have any questions or concerns about our Privacy Policy, please send us an e-mail.

By using this Website, you signify your acceptance of our Privacy Policy. If you do not agree to this policy, please do not use our Website. Your continued use of the Website following the posting of changes to these terms will mean that you accept those changes.

Cookie/Tracking Technology

The Website may use cookie or tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Website and understanding how visitors use the Website. Cookies can also help customize the Website for visitors. Personal information cannot be collected via cookies and other tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Third Party Links

In an attempt to provide increased value to our Users, we may provide links to other websites or resources. You acknowledge and agree that we are not responsible for the availability of such external sites or resources and do not endorse and are not responsible or liable, directly or indirectly, for the privacy practices or the content (including misrepresentative or defamatory content) of such websites, including



(without limitation) any advertising, products or other materials or services on or available from such websites or resources, nor for any damage, loss or offence caused or alleged to be caused by, or in connection with, the use or reliance on any such content, goods or services available on such external sites or resources.

Disclosure of outlet country at time of payment

South Africa

Standard Bank

Payment Options and Pricing

All transactions will be processed in South African Rands (ZAR).

Credit Card

We accept MasterCard and Visa credit cards. If you do not have a credit card please utilize one of the other payment options.

Direct Deposit

You may also make donations/payments through a direct deposit. It's exactly the same as doing an EFT payment, except you'll have to go into Standard Bank and physically make your direct deposit there. Please fax through your deposit slip to us on (011) 882 4670 to ensure your donation/payment is processed correctly.

Banking Details

Bank : SBSA Johannesburg
Branch No. : 051001
Account Name : Rand Aid Association
Account No. : 200 643 622
Account Type : Cheque

Security Policy

1. Virtual Card Services process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registration domain name are checked and verified by Thawte, ensuring the cardholder and the merchant that nobody can impersonate VCS to obtain confidential information.
2. Virtual Card Services is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. Virtual Card Services Internet servers are protected by firewalls and intrusion detection systems.
3. Virtual Card Services continually reviews and enhances its security in line with technology changes.

Monitoring

We have the right, but not the obligation, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website).

Law

The Conditions will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Consent

I understand the Terms and Conditions and hereby accept the Terms and Conditions. I undertake not to copy/duplicate the trademarks and designs directly or indirectly in anyway, or make any fraudulent payments through the Website and understand the legal implications thereof. Should I be found to be in violation of this agreement I understand that I will be held liable for all legal costs incurred by Rand Aid Association for any civil action or any legal action deemed necessary against me.



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